

WARRANTY

5 YEARS

ELEGANCE DOORS BY PRESTOLAM INC.

The “Elegance” door (NEXGEN™ and melamine) sold by Prestolam Inc. is guaranteed from the date of invoice, for a period of five (5) years, against all manufacturing defects, providing the defect or damage is a result of normal domestic use for which it is destined.

This limited warranty excludes all damages caused:

- 1 by all defects related to the NEXGEN™ molding used for the frame and the melamine center panel, for which you must refer to the suppliers of those components;
- 2 by the forwarding of the doors, if the damage is not noted on the carrier’s delivery slip at the time of reception before signing off for the material;
- 3 by an inadequate, inappropriate, or abusive usage or outdoor installation, an exposure to water or other liquids, to humidity or abnormal temperature for an occupied building;
- 4 by a modification or alteration of the product without written consent from Prestolam Inc. or by an inadequate installation;
- 5 by the installation of a handle less than 10 mm from a seam;
- 6 by a change or discontinuation of a model, component, standard color, etc., made by Prestolam Inc. and/or its suppliers since the date of purchase;
- 7 a) by warping on doors over 32”;
b) by warping on doors less than 32”,
if the warping is less than 1/8”;
Warping issues must be brought to our attention within 10 days following the reception and the doors must not have been altered;
- 8 on a door over 48” in height or width.

This warranty is limited, at Prestolam Inc.’s discretion only, to the repair or replacement of the defective Elegance door, excluding all other labor costs, delivery costs, installation, dismantling or any damage, expenses or other costs in the exercise of this warranty. The replacement or repair of a door does not extend the original warranty.

With the exception of the first three (3) months when the warranty is fully enforced, the warranty decreases, prorated by the number of months passed over the duration of the warranty.

For all claims and for this warranty to be honored, you must send Prestolam Inc. unaltered doors with the original invoice within 30 days following the discovery of the alleged defect.

This warranty is the only warranty supplied by Prestolam Inc. with respect to the Elegance door and stands for all other expressed or implicit warranty, legal or contractual.

The laws concerning warranties on products can vary from one state or province to the other and this warranty does not intend to contravene any law of public order.

prestolam
Where ingenuity takes shape